

**Top-of-the-class communications
solutions for schools and colleges**



Crown
Commercial
Service
Supplier



What is Study-Call?

Study-Call, for schools and colleges, delivers a family of communications solutions that are tailored specifically for Educational establishments. Developed by British based voice specialists, Splice.com, Study-Call satisfies the needs of office and academic staff, parents and other primary stakeholders.

The phone remains a primary method of communication for a school and parents. With the need for extended working, through breakfast and after-school clubs and with many schools amalgamating through academies and school trusts, the phone system can be a burden or a blessing.

Study-Call delivers a range of voice solutions that either enhance, or if necessary replace your current phone system, enabling you to deliver the services you need, exactly as you wish to, with ease.

Key Features of Study-Call



Study-Call Anonymity Line

Student welfare line with 'disguised' voice recording and CLI translation/encryption



Study-Call Emergency Outdial

Emergency call facility for all senior leadership team members, wherever they might be



Study-Call Emergency Tannoy

Use desk phones or integration with 3rd party tannoy/paging systems



Internal Calling

Maintains internal communications in the event of trunk line/internet connectivity outage



Staff Room Voicemail Notification Panel

Shows number of new/outstanding voicemails for teaching staff



Study-Call System Integration (SIMS/WCBS)

SIMS, WCBS



Microsoft Integration

Works with Outlook and Skype for Business



Unified Device Support

Desk phones, smartphones, softphones, wireless phones



Wireless Phones

DECT or WiFi for staff mobility



Virtual Users – Teaching Staff

Voicemail and call forwarding facilities for users without a desk phone



Study-Call Management

Call reporting, call recording, live wallboard/dashboard



Study-Call Admin Portal

Browser based system admin tool



Study-Call Attendant

Single or multi-level auto attendant



In Queue Announcements

Simple announcement, position in queue, callback



Flexible Call Distribution

Unlimited call flows, unlimited groups, time of day routing, multi-site inter/overflow



Call Forwarding

Still take calls when you're not in school



Remote Working

Multi-site deployment or hunt groups



Voice Conference Bridge (VCB)

Brings diverse teams together



Single School Deployment

A phone system physically residing in your school



Single School Cloud Deployment

A phone system remotely located in the cloud



Academy/Campus/Multiple Schools Deployment

A single on premise phone system. Works across all schools. Each school or campus can operate independently



Academy/Campus/Multiple Schools Cloud Deployment

A single phone system, remotely located in the cloud. Works across all schools. Each school or campus can operate independently



Finance

CAPEX or OPEX or a blend of both to meet budgetary requirements